
General Code of Conduct for Market Science Volunteers



There are certain expectations that we set for volunteers with Market Science. While at a Market Science event or venue it is important to remember that you are representing our organization, the College of Biological Sciences, and the University of Minnesota when you are interacting with venue organizers and the public.

1. **Be prompt.** It is important that you show up on time and are able to stay for the entire shift as discussed with Market Science organizers or the session leader for the day. If there is a reason that you will be late or need to cancel, please contact the session leader or Market Science organizers as soon as possible.
2. **Be respectful.** Treat all venue organizers and visitors with respect. Please remember that we are guests at the venue. Do not ignore visitors to the table and treat them with courtesy. If you find yourself in disagreement with someone over a scientific topic, do not escalate the discussion, respectfully end the conversation and move on.
3. **Have a good attitude.** Please come with a good attitude to participate with visitors for the length of the event. Engage visitors in a kind and open manner and answer questions earnestly and honestly.
4. **Be prepared.** Please come fully prepared for the event with planned activities and all of the necessary Market Science and additional materials. Session leaders should provide a short volunteer training on modules at the beginning of the day and volunteer shifts.
5. **Follow general guidelines and codes of conduct of the venue.** Please respect and follow any guidelines put out by the venue. These include guidelines on dress and presentation.
6. **Use cell phones and social media mindfully.** Please keep phone use to a minimum and do not let it interfere with visitor engagement at Market Science. If you are engaging with social media, please be mindful of the time and space. We do invite you to participate on Market Science social media (mentioned above) during your event, but be aware of the potential impact of what you publish and its broad visibility. Do not post anything about individual visitors and do not post pictures that show faces, particularly of children.
7. **No possession or carry of a weapon to an event.** Do not bring weapons to a venue or other Market Science event. Most of our venues prohibit the possession or carry of weapons.